

Access Statement for St.Michaels Restaurant and Bed and Breakfast Ltd.

Introduction

St.Michaels restaurant and bed and breakfast is located in the village of Painswick just outside of Stroud in Gloucestershire. We are a family run restaurant with three letting rooms and romantic and intimate restaurant. The restaurant is accessible by wheelchair with a small step down into the restaurant from the street. Help will always be available for mobility restricted customers and wheelchair users. Our letting bedrooms are 10 steps up on the first floor and so are unsuitable for wheelchairs or customers with severe mobility restrictions. Our public lavatories have a single step up to them and they have no hand-rails. There are RADAR lavatories at the end of our street. In 2011 we will be enlarging our restaurant and will include disability friendly toilets..

Pre-Arrival

- “ Access information about St.Michaels is available by telephone, and fax and email by request.
- “ We can offer access information in a large print format by request
- “ An access statement can be downloaded from our website.
- “ Public transport information, routes and timetables are available as links from our website.
- “ We can provide large print summaries of transport information by post if requested.
- “ Travel routes and distances to our nearest town are available to view on our website
- “ At the moment all of our bedrooms are doubles and so are unsuitable for families.

Arrival & Car Parking Facilities

- “ There is no designated car parking for St.Michaels restaurant.
- “ The nearest public pay and display car park is on the other side of St.Mary's church about 3 minutes walk away.
- “ The route from the public car park is up a slight incline on a paved

road that is quite narrow at times.

“ Benches on the main road or in St.Mary's churchyard can provide a good midway resting point though the church yard is unlit at night.

“ It is possible to drop off within 80 yards of the entrance to St.Michaels restaurant.

“ There is a designated disabled parking space opposite our entrance with rear access to the vehicle when parked.

“ There is an area of unrestricted parking at the end of Victoria Street.

“ There is a dropped curb to our entrance though it may be restricted by parked vehicles

“ There is also a hatched area of road for wheelchair access in front of our entrance.

“ Our contact phone number is displayed in our menu case at the front of our building.

“ A bell pull situated on the right of the entrance will call Hannan, Magda or Myself to the door.

“ We have a small Jack Russell dog. We can provide a dogs' bowl for water.

“ We can always help with portorage to and from cars, taxis and to the nearest bus stop which is one minutes walk away.

Main Entrance.

“ There is an alternative entrance through our courtyard garden at the rear of St.Michaels but unsuitable for wheelchairs.

“ Our entrance doors and all internal doors are side hung and regular width. Our bedroom doors have fire closures on them.

“ Our courtyard garden has one step down and three steps up with handrails.

“ A gravel path and then a tarmac incline leads to a level though uneven route back to the main road in front of our building.

“ Our courtyard garden is lit with wall lights and flower bed lights. There are ankle level lights on the path to the main road.

“ Our front entrance is lit at night with a porch light and the front of the building has soft up-lighters illuminating it.

“ Outside of restaurant hours we can provide assistance by prior arrangement or through the bell pull at the right of the door

“ we have no loop system.

“ We can provide a pad and pen on arrival if needed.

- " We will always provide a familiarisation tour for all our guests with fire escape routes and assembly points explained.
- " We can provide additional keys on request.
- " The floor throughout our restaurant is uncarpeted oak parquet with minimal polish. Our restaurant is on the ground floor.
- " We can provide water bowl and food bowl for dogs. Food and walking for dogs can also be provided by prior arrangement
- " Personal assistance upon arrival with a spoken explanation of the facilities and layout of St.Michaels will be provided.

Public Areas - Hall, Stairs, Landing, Corridors etc

- " St Michaels has no lifts or escalators.
- " The restaurant and restaurant lavatory are on the ground floor with a single step up to the lavatory.
- " Our WCs are not adapted for disabled use.
- " The ground floor has no carpets or rugs and is either lightly polished oak parquet or quarry tiles.
- " The restaurant is lit with wall lights with the entrance door and exit door lit with overhead ceiling lights.
- " Corridors are lit with ceiling lights and are a standard width.
- " All doors in the building are standard width; side hung solid oak with latch mechanisms at 4 feet high.
- " We have no public phones, text phone, voice amplification, inductive coupler or raised numbers.
- " Our signage is flat two colour printed or painted. We have no tactile or Braille signs. There is limited colour contrast in critical areas.
- " We have no grab rails within the building though the arm of myself, Magda or Hannan are always available if needed.

Additional Information

- " Fire routes and evacuation procedures are explained and co-ordinated by our restaurant staff.
- " A mobility shop is located in Stroud our nearest town: -
Assured Mobility
8 Cornhill Shopping Centre union St

Stroud
Gloucestershire
GL5 2HE
Tel: 01453 763111

- " We have a fridge available for storing medicines if needed.
- " We have no interconnecting room for carers though a concession can be made for an additional adjacent room if available
- " We have a call bell located on the landing for emergencies and assistance.

Address: St.Michaels Restaurant and Bed and Breakfast
Victoria Street
Painswick
Stroud
Gloucestershire
GL6 6QA

Telephone: 01452 814555
or if calling from abroad +44(0)1452 814555

Fax: 01452 814606
or if calling from abroad +44(0)1452814606

Email: info@stmickshouse.co.uk

Website: www.stmichaelsrestaurant.co.uk

Hours of operation: Restaurant hours are

Wednesday - Sunday
Lunch: 12.00 - 3.00 pm
Dinner: 7.00 - 10.00 pm

Closed Monday and Tuesday.

Seasonal variations may apply. Telephone: 01452 814 555 to make a reservation.

Local equipment hire companies:

Assured Mobility
8 Cornhill Shopping Centre union St
Stroud
Gloucestershire
GL5 2HE
Tel: 01453 763111

Local public transport numbers:

For bus times and routes call Travelline on 0871 200 22 33 or on
01242 575606

For national rail enquires call National Rail Enquiries: 08457 48 49 50

For coach enquires call the Disabled persons travel helpline +44 (0)
8717 818179

For a reliable local taxi call Rob-the-taxi on 07833444607

Future Plans

“ In the near future we have plans in place to enlarge our restaurant and install a toilet for disabled use.

“ We will have a self contained holiday let apartment for disabled use with all mod cons. Any suggestions and advice will be gratefully accepted if anyone is so inclined.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01452814555 or email info@stmickshouse.co.uk